



FAQ's

November 2024

Introductory Questions

1. What is Cellebrite Guardian?

Cellebrite Guardian is a cloud-based Digital Forensics Management solution that enables multiple stakeholders to manage their forensic data, their lab workflows and to share and review evidence in a secure, scalable, and robust environment. It can be used end-to-end across the whole investigative workflow or flexibly at your agency's key pain points to accelerate time to evidence and case resolution. Guardian now comes with three levels of offerings: Collaborate Free, Collaborate, Guardian, to provide you with additional flexibility so that you can choose the most relevant package for your digital forensics' unit.

2. What is the Collaborate Free package?

Collaborate Free is an offering that accelerates your examinations simply and securely by enabling lab practitioners to share UFDRs securely in real time, directly from Physical Analyzer, with stakeholders across the investigation, including investigators, prosecutors, and even defense attorneys. Using a cloud based sharing center, stakeholders can then simply click a link and review the evidence securely, simply and directly in their browser.

3. What are the main benefits of Collaborate Free?

Cellebrite Collaborate Free is a free offering that brings the power of the cloud into the handover between digital forensics units and investigative units, by enabling:

- a. Share capacity of 200GB of UFDRs per Physical Analyzer license - no more thumb drives or DVDs.
- a. Secure upload and share - no duplicating evidence or risk to chain of custody.
- a. Online review of evidence - no hardware limitations, no download or waiting; just a fully collaborative experience.

4. If my unit has several Physical Analyzer licenses, will those combine into one "share capacity" bucket or will they have to manage several 200GB buckets?

Yes, the overall capacity of an agency's tenant is calculated by the number of Physical Analyzer's that they own. For example, if your unit has 3 Physical Analyzer licenses, you will have 600GB of share capacity in Collaborate Free.

5. Will Collaborate Free require a lot of training for my staff?

Not at all. As a modern web application, Collaborate Free is easy to use and learn. Main flows are intuitive, the general user experience is designed around existing processes and evidence review emulates the same experience that anyone with a smartphone would know how to use.

6. Do I need to change the way we do things and implement a bunch of new processes and procedures?

No - the Collaborate Free package is all about seamless share and review capabilities which are already part of your existing process, now made easier.



7. Will I still need to back up my evidence?

For the Collaborate Free offering, the answer is yes. Collaborate Free is an offering that focuses on sharing and reviewing UFDR data and does not enable users to manage their entire digital assets within the cloud. If you are interested in managing all your evidence in an unlimited and vendor-agnostic solution, click here to read more or contact us for more details about our other Guardian packages

8. Can I share evidence with other case stakeholders, such as prosecutors or defense?

Yes. The cloud platform removes network barriers, so that you can share with any stakeholders outside the agency securely and in real time.

9. I really like this, but want it to be on my own cloud system - can I buy Guardian to work on-premise?

No, Cellebrite Guardian is a cloud solution so that we can provide you with a solution free of IT or maintenance hassles, free of storage concerns and that it is always up-to-date [no need to manually download new versions].

10. Can multiple end users view the same data at the same time? Is there a limit on maximum viewers?

Yes, multiple people can review the same data with no maximum limit to simultaneous viewers of UDFRs within Guardian. The power of the cloud is realized through Guardian, removing constraints you may have faced with other systems.

11. Is it possible to audit what files a person has reviewed?

The Collaborate Free package does not include audit capabilities. If you are interested in managing all your evidence with full auditability, defensibility and transparency, click here to read more or contact us for more details about our other Guardian packages.

12. How much does it cost?

The Collaborate Free package is completely free so that you can get started, without any delays or hassles. Our paid versions offer a wider range of capabilities, from vendor-agnostic sharing of evidence, through to full lab workflow management and evidence management.

13. Do I need any hardware?

No. Guardian leverages the power of cloud and removes any hardware limitations. You can use the new Upload er module, accessed from Physical Analyzer, your desktop or web browser to share your files and review them.

14. If no download is required, how can I collaborate with other stakeholders when needed?

The review functionalities in Guardian consist of an advanced, AI-based tagging solution to enable all stakeholders to share insights over live evidence. A PDF report download is enabled for sharing with stakeholders for use outside of Guardian.

If you are interested in advanced collaboration and download capabilities across all evidence files and types, click here to read more or contact us for more details about our other Guardian packages.

Security questions:

1. How do I know my data will be kept secure and confidential?

Cellebrite Guardian is based in both AWS commercial and GovCloud environments, and users benefit from the strict security measures these environments have to offer. On top of this, Cellebrite employs teams of experts that are continuously working on measures to ensure the highest security standards and compliance regulations are met.

2. Where does the data I upload physically sit?

The data is stored on the Cellebrite platform, hosted on the AWS cloud in Amazon's highly encrypted and secure data center.

3. Do Cellebrite and/ or AWS have access to the data, whether its raw data or device extractions data?

There are multiple security safeguards in place to prevent any unauthorized users from accessing your data

4. What level of vetting does the Cellebrite Site Reliability Engineering team have?

All staff and teams stationed regionally are vetted to address regulations and requirements regarding data in specific regions.

5. What artifacts are left behind on Google Chrome browser after using Guardian?

No personally identifiable artifacts are left behind.

Vendor questions:

1. Can I upload files from other vendors?

With Collaborate Free you are only able to handle Cellebrite proprietary UFDR files. If you are interested in managing all evidence files and types in a vendor agnostic solution, click here to read more or contact us for more details about our other Guardian packages.

2. Will it integrate with other Cellebrite tools?

Guardian integrates with Cellebrite Physical Analyzer and supports seamless upload and sharing of files directly from Physical Analyzer using the Cellebrite Upload er desktop module.

3. I prefer to work with Azure and not AWS - can I choose?

Guardian is a cloud solution offered by Cellebrite to our customers - there is no relationship required between you and any cloud provider [AWS, Azure, Google, etc.] and no impact on your day-to-day work or pre-existing contracts direct with a cloud provider. Simply put, Cellebrite manages the infrastructure while you manage the evidence.

Cellebrite understands that, as part of ensuring compliance, you need to know where your data is stored. Today Guardian resides on AWS GovCloud in North America, a secure environment built specifically for government and other high compliance applications, and on AWS Commercial in the United Kingdom and Brazil.



About Cellebrite

Cellebrite's (Nasdaq: CLBT) mission is to enable its customers to protect and save lives, accelerate justice, and preserve privacy in communities around the world. We are a global leader in Digital Intelligence solutions for the public and private sectors, empowering organizations in mastering the complexities of legally sanctioned digital investigations by streamlining intelligence processes. Trusted by thousands of leading agencies and companies worldwide, Cellebrite's Digital Intelligence platform and solutions transform how customers collect, review, analyze and manage data in legally sanctioned investigations.

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